



IAMCO Quality Policy Document

We at IAMCO are committed to provide Comprehensive Logistics Support tailored for the NAEW&C Fleet while satisfying NAPMO Nations IB goals, in order to meet the requirements and expectations of our Customer.

IAMCO is EN 9100:2018 certified and fully compliant to this norm as well as all the mandatory regulations of work, safety and security.

IAMCO is oriented to a Total Quality concept in order to satisfy this dimension:

- Environment respect*
- Safety in the workplace*
- Conformity of the realised services*
- Full respect of the customer requirements and applicable regulations*
- Continual supplier monitoring*
- Full transparency and access to IAMCO by the customer and Authorities*

In order to satisfy the above principles, IAMCO imposes/follows these objectives:

- Understand the needs and expectations of third parties*
- Monitor the risks and opportunities of the System and Service*
- Provide a continual training the personnel*
- Guarantee the continual improvement of the IAMCO QMS and its processes*
- Monitor the suppliers' performance ensuring the flow down of the customer requirements*
- Protecting the confidentiality of customer documents*
- Guarantee the continual conformity of the service and the on time delivery*
- Ensuring an environment of absolute loyalty and integrity*

During the management review, IAMCO implements and maintains the Quality Policy which is widespread at all levels within IAMCO and to interested parties

A handwritten signature in blue ink, appearing to read 'Daniel Plitt', written over a horizontal line.

Quality Assurance Manager

A handwritten signature in black ink, appearing to read 'Klein', written over a horizontal line.

General Manager

Venice, 20.07.2021