



IAMCO Quality Policy

We at IAMCO are committed to provide Comprehensive Logistics Support tailored for the NAEW&C Fleet while satisfying NAPMO Nations IB goals, in order to meet the requirements and expectations of our Customer.

IAMCO is EN 9100:2018 certified and fully compliant to this norm as well as all the mandatory regulations of work, safety and security.

IAMCO is oriented to a Total Quality concept in order to satisfy this dimension:

- *Environment respect*
- *Safety in the workplace*
- *Conformity of the realised services*
- *Full respect of the customer requirements and applicable regulations*
- *Continual supplier monitoring*
- *Full transparency and access to IAMCO by the customer and Authorities*

In order to satisfy the above principles, IAMCO imposes/follows these objectives:

- *Understand the needs and expectations of third parties*
- *Monitor the risks and opportunities of the System and Service*
- *Provide a continual training the personnel*
- *Guarantee the continual improvement of the IAMCO QMS and its processes*
- *Monitor the suppliers' performance ensuring the flow down of the customer requirements*
- *Protecting the confidentiality of customer documents*
- *Guarantee the continual conformity of the service and the on time delivery*
- *Ensuring an environment of absolute loyalty and integrity*

During the management review, IAMCO implements and maintains the Quality Policy which is widespread at all levels within IAMCO and to interested parties

Quality Assurance Manager

General Manager

Venice, 2/10/2023